

Braintree District

Questionnaire for Essex County Council

Local Bus Network Review Consultation August 2016

Background

In 2015 Essex County Council (ECC) began a thorough review of its financial support for those local bus services that it pays for across the County. This consultation is the start of the second part of the review and looks at 70 services across Essex where the current contract ends in 2017. We have grouped together services by geographical area of the County so it is easy to see whether your service is part of the review.

Most bus services in Essex are run by commercial operators. The County Council's role is to decide, where the commercial operators do not provide a service, whether one is needed and if it determines that one is, then to provide it. To help make this decision ECC looks at many factors including what alternatives are available, how many people use them and whether they offer value for money. The Council will not normally continue to support a service where it pays the operator £5.00 or more per passenger carried after all revenue (from fares of all types including the concessionary bus pass scheme) has been taken into account. This is the Cost per Passenger Journey (CPPJ).

A number of the services in this review were last tendered in 2009/10 and the prices agreed then are relatively low compared to prices today. In addition ECC has not increased many of its fares since 2009. As a result a number of bus services in this review are currently close to or exceeding the £5.00 CPPJ upper support limit and are very likely to exceed it after tender.

Given this position, the County Council is looking at a range of options to reduce the cost of providing the services, while maintaining key transport links. This could mean reduced frequencies or reduced hours or days of operation or changes to routes. ECC also needs to manage the network in light of changes to the commercial bus network, travel demand and changing corporate priorities over time.

This document seeks to explain in more detail the proposed timetable changes to the Braintree Network of bus services. We will collate the responses from the survey and summarise them as part of our report. We will not identify individual people, and your name will not be mentioned in any reports that we write for this purpose. You do not have to take part if you do not want to - this is a voluntary activity.

Please complete this survey and return to: Freepost RTKH-XUBZ-CJZS, Essex County Council, Bus Review (Passenger Transport E1), County Hall, CHELMSFORD, CM1 1QH

If you require assistance with this survey or require it in an alternative format, such as large print or audio, please call 03457 430430 or email us at Passenger.Transport@essex.gov.uk to arrange this.

Please complete and return the survey by Wednesday 28 September 2016.



ECC currently funds a number of bus services that serve the Braintree District that are included within this review.

Shown below are the proposed changes to each service and the reasons for the proposed change. A list of services is shown on page 17-18.

How to complete this survey

We have listed the timetables and the proposals at the start of the survey (Section 1). Please complete the Questionnaires in Section 2 and 3 and return it to the Freepost address on page 1 (the pages are perforated to make it easy to tear off). Your comments may relate to one service only or to several. If you are commenting on several services and your comments differ for each please show which comments relate to each service.

Please note

The following services will be reviewed in a separate consultation later in 2016 to allow the impact of the withdrawal of the Monday to Friday 91, 92 and 95 services in the areas affected to be taken into consideration. This will enable us to review the network around the Maldon/Chelmsford area as a whole.

Service	Origin	Destination	Days of operation
5	Little Baddow	Maldon	Thursday
31A	Chelmsford	Maldon	Monday to Friday
31A	Little Baddow	Maldon	Saturday
91	Tollesbury	Witham	Monday to Saturday
95	Tollesbury	Maldon	Saturday
95A	Tollesbury	Maldon	Schooldays

Section 1. Bus Services under review

Service 9 Great Bardfield – Braintree

ECC contracted journeys:	The whole Saturday timetable.
Proposal:	Currently there are four return journeys. This will be reduced to two return journeys (see the timetable below).
Reason for change:	When tendered the cost is likely to exceed our maximum subsidy level of £5 per passenger journey. The new timetable should reduce the cost and bring it under £5.

Current timetable:

BRAINTREE - PANFIELD - GREAT BARDFIELD					9	GREAT BARDFIELD - PANFIELD - BRAINTREE					9
Saturdays						Saturdays					
Braintree Town Centre, Bus Park (stand D)	0830	1230	1545	1740		Great Bardfield, opp Alienor Avenue	0750	0915	1310	1625	
Braintree, Aetheric (N bound)	0835	1235	1550	1745		Finchingfield, o/s The Fox	0755	0920	1315	1630	
Bocking, opp Post Office	0837	1237	1552	1747		Wethersfield, adj The Green	0801	0927	1322	1637	
Bocking, o/s Towerlands Leisure Centre	0839	1239	1554	1749		Shalford, o/s Village Hall	0808	0933	1328	1643	
Panfield, opp Bell Lane	0843	1243	1558	1753		Panfield, adj Bell Lane	0813	0938	1333	1648	
Shalford, opp Village Hall	0848	1248	1603	1758		Bocking, adj Towerlands Leisure Centre	0817	0942	1337	1652	
Wethersfield, opp The Green	0854	1254	1609	1804		Bocking, o/s Post Office	0819	0944	1339	1654	
Finchingfield, opp The Fox	0859	1259	1614	1809		Braintree, Aetheric Road (S bound)	0821	0946	1341	1656	
Great Bardfield, adj Alienor Avenue	0906	1306	1621	1816		Braintree Town Centre, opp Blyth's Meadow	0823	0948	1343	1658	
						Braintree Town Centre, Bus Park (Stand D)	0826	0951	1348	1701	

Proposed timetable:

Journeys shaded in yellow in the timetable above are proposed to be withdrawn.

Service 70 Colchester – Braintree

ECC contracted journeys:	Monday to Saturday evenings.
Proposal:	Withdraw ECC funded journeys.
Reason for change:	This service is currently exceeding our maximum funding level per passenger journey. Commercial services run along the same route and provide alternative transport opportunities.

Current timetable:

BRAINTREE - MARKS TEY - COGGESHALL - MARKS TEY - COLCHESTER 70

Mondays to Saturdays

Braintree, Bus Park, Bay C	1835	2105
Marks Farm Roundabout	1840	2110
Bradwell, The Swan	1848	2118
Coggeshall, Dutch Nursery	1853	2123
Coggeshall, Market Hill	1854	2124
Marks Tey Estate	1905	2135
Marks Tey, near Rail Station	1908	2138
Stanway, Tollgate, Sainsbury	1916	2146
Lexden, Halstead Road Corner	1920	2150
Colchester, Osborne Street	1929	2159

COLCHESTER - MARKS TEY - COGGESHALL - BRAINTREE 70

Mondays to Saturdays

Colchester, Osborne Street	2006	2206
Lexden, Halstead Road Corner	2018	2218
Stanway, Tollgate, Sainsbury	2022	2222
Marks Tey, near Rail Station	2030	2230
Marks Tey Estate	2033	2233
Coggeshall, Market Hill	2044	2243
Coggeshall, Dutch Nursery	2044	2243
Bradwell, The Swan	2050	2249
Marks Farm Roundabout	2055	2254
Braintree, Bus Park, Bay C	2100	2258

Service 71C Chelmsford – Colchester

ECC contracted journeys:	The whole Sunday and Public Holiday timetable.
Proposal:	Two options are being considered: Option 1 – To make no changes to the current timetable. Option 2 – To provide a reduced timetable. The journeys that would be withdrawn are shown in yellow in the timetable below.
Reason for change:	This service at tender may exceed our maximum subsidy level of £5 per passenger journey.

Current timetable

COLCHESTER - KELVEDON - WITHAM - CHELMSFORD

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Sundays and Public Holidays

Colchester, Bus Station	0810	1010	1210	1410	1610	1810	2010	2210
Lexden, Halstead Road Corner	0820	1020	1220	1420	1620	1820	2020	2220
Beacon End, Lucy Lane South	0824	1024	1224	1424	1624	1824	2024	2224
Marks Tey, Post Office	0831	1031	1231	1431	1631	1831	2031	2231
Kelvedon, Old White Hart	0842	1042	1242	1442	1642	1842	2042	2242
Rivenhall End, The Fox	0846	1046	1246	1446	1646	1846	2046	2246
Witham, Red Lion	0852	1052	1252	1452	1652	1852	2052	2252
Hatfield Peverel, Opp Station Road	0859	1059	1259	1459	1659	1859	2059	2259
Boreham, The Cock	0903	1103	1303	1503	1703	1903	2103	2303
Boreham, Church	0905	1105	1305	1505	1705	1905	2105	2305
Springfield, White Hart, Sainsburys	0910	1110	1310	1510	1710	1910	2110	2310
Springfield, The Plough	0913	1113	1313	1513	1713	1913	2113	2313
Chelmsford, Bus Station	0923	1123	1323	1523	1723	1923	2123	2323

CHELMSFORD - WITHAM - KELVEDON - COLCHESTER

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Sundays and Public Holidays

Chelmsford, Bus Station	0848	1048	1248	1448	1648	1848	2048
Springfield, The Plough	0858	1058	1258	1458	1658	1858	2058
Springfield, White Hart, Sainsburys	0901	1101	1301	1501	1701	1901	2101
Boreham, Church	0907	1107	1307	1507	1707	1907	2107
Boreham, The Cock	0909	1109	1309	1509	1709	1909	2109
Hatfield Peverel, Duke of Wellington	0914	1114	1314	1514	1714	1914	2114
Witham, Newland Street	0922	1122	1322	1522	1722	1922	2122
Rivenhall End, The Fox	0927	1127	1327	1527	1727	1927	2127
Kelvedon, Old White Hart	0930	1130	1330	1530	1730	1930	2130
Marks Tey, near Rail Station	0942	1142	1342	1542	1742	1942	2142
Beacon End, Lucy Lane South	0948	1148	1348	1548	1748	1948	2148
Lexden, Halstead Road Corner	0953	1153	1353	1553	1753	1953	2153
Colchester, Bus Station	1005	1205	1405	1605	1805	2005	2205

Service 88 Colchester – Halstead

ECC contracted journeys:	The whole Sunday and Public Holiday timetable.
Proposal:	Two options are being considered: Option 1 – To make no changes to the current timetable Option 2 – To provide a reduced timetable. The journeys to be withdrawn are shown in yellow in the timetable below (see proposed timetable).
Reason for change:	This service at tender may exceed our maximum subsidy level of £5 per passenger journey.

Current timetable:

COLCHESTER - EARLS COLNE - HALSTEAD

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Sundays and Holidays

Colchester Osborne Street	08:48	10:48	12:48	14:48	16:48	18:48	20:48	22:48
Lexden Halstead Road Corner	08:55	10:55	12:55	14:55	16:55	18:55	20:55	22:55
Eight Ash Green Brick & Tile	09:01	11:01	13:01	15:01	17:01	19:01	21:01	23:01
Aldham Village Hall	09:06	11:06	13:06	15:06	17:06	19:06	21:06	23:06
Wakes Colne Chappel Corner	09:12	11:12	13:12	15:12	17:12	19:12	21:12	23:12
Earls Colne The Lion	09:18	11:18	13:18	15:18	17:18	19:18	21:18	23:18
Halstead High Street	09:27	11:27	13:27	15:27	17:27	19:27	21:27	23:27
Halstead Conies Road	09:31	11:31	13:31	15:31	17:31	19:31	21:31	---

HALSTEAD - EARLS COLNE - COLCHESTER

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Sundays and Holidays

Halstead Conies Road	09:33	11:33	13:33	15:33	17:33	19:33	21:33
Halstead High Street	09:37	11:37	13:37	15:37	17:37	19:37	21:37
Earls Colne The Lion	09:46	11:46	13:46	15:46	17:46	19:46	21:46
Wakes Colne Chappel Corner	09:52	11:52	13:52	15:52	17:52	19:52	21:52
Aldham Village Hall	09:58	11:58	13:58	15:58	17:58	19:58	21:58
Eight Ash Green Brick & Tile	10:03	12:03	14:03	16:03	18:03	20:03	22:03
Lexden Halstead Road Corner	10:08	12:08	14:08	16:08	18:08	20:08	22:08
Colchester Osborne Street	10:16	12:16	14:16	16:16	18:16	20:16	22:16

Proposed timetable (option 1):

As timetable above.

Proposed timetable (option 2):

Journeys in the timetable above that are shaded in yellow are proposed to be withdrawn.

Service 341 Fuller Street – Witham

ECC contracted journeys:	The whole Thursday timetable.
Proposal:	<p>Three options are being considered:</p> <p>Option 1 – Retain a timetabled service but in order to reduce the cost allow variations of up to an hour while maintaining two hours in Witham and use a smaller 16 seat vehicle.</p> <p>Option 2 – Replace the timetabled service with a Demand Responsive Transport (DRT). The service would run between 9am and 3pm Monday to Saturday. Other DRT schemes have shown increased patronage because it increases transport opportunities and improved access to healthcare services and shopping.</p> <p>Option 3 – Withdraw the service.</p>
Reason for change:	When tendered if the service comes in above £5 per passenger journey it may be withdrawn. In order to obtain an affordable price and retain the service two options are being considered.

Current timetable:

FULLER STREET - TERLING - WITHAM	341	WITHAM - TERLING - FULLER STREET	341
Thursdays only		Thursdays only	
Fuller Street, Square & Compasses	0915	Witham Town Centre, Newland Street (NE bound)	1221
Fairstead, Church	0921	Witham, opp Rail Station	1223
Terling, Post Office	0927	Witham, adj Morrisons Store	1225
Gambles Green, Hull Lane	0931	Faulkborne, o/s The Village Hall	1230
Terling, Rayleigh Arms	0935	White Notley, o/s The cross Keys	1235
Black Notley, adj Brain Valley Avenue	0955	Black Notley, opp Brain Valley Avenue	1240
White Notley, opp The cross Keys	1000	Terling, opp The Rayleigh Arms	1300
Faulkborne, opp The Village Hall	1005	Terling, adj Hull Lane	1304
Witham, opp Morrisons Store	1010	Terling, o/s Post Office	1308
Witham, Rail Station	1012	Fairstead, o/s Church	1314
Witham Town Centre, Newland Street (SW bound)	1015	Fuller Street, Square & Compasses	1320

Proposed timetable (option 1):

As timetable above.

Note: variations of up to an hour may be allowed in the final timetable

Proposed timetable (option 2):

See page 15 for details on Demand Responsive Transport (DRT).

Service 343 Fuller Street – Braintree

ECC contracted journeys:	Saturdays
Proposal:	<p>Three options are being considered:</p> <p>Option 1 – Slight route changes to the scheduled bus service, allowing passengers from Fairstead and Terling to access Witham. In addition, in order to reduce the cost, the service will be revised to provide only one return journey (see the proposed timetable). Variations of up to an hour in the timetable will be allowed while maintaining between two and three hours in Braintree and use a smaller 16 seat vehicle.</p> <p>Option 2 – Replace the timetabled service with a demand responsive service (DRT). The demand responsive service would run between 9am and 3pm Monday to Saturday. Other DRT schemes have shown increased patronage because it increases transport opportunities and improved access to healthcare services and shopping.</p> <p>Option 3 – Withdraw the service.</p>
Reason for change:	When tendered if the service comes in above £5 per passenger journey it may be withdrawn. In order to obtain an affordable price and retain the service two options are being considered.

Current timetable:

BRAINTREE - WHITE NOTLEY - TERLING - FULLER STREET 343				FULLER STREET - TERLING - WHITE NOTLEY - BRAINTREE 343			
Saturdays only				Saturdays only			
Braintree Town Centre, Bus Park (stand E)	1000	1350	1705	Fuller Street, o/s The Square and Compasses	1035	1428	-
Black Notley, adj Brain Valley Avenue	1010	1400	1715	Fairstead, adj Three Ashes Corner	1038	1431	-
White Notley, opp The Cross Keys	1015	1405	1720	Terling, adj Hull Lane	1043	-	-
Faulkbourne, opp The Village Hall	1017	1407	-	Terling, adj Doms Lane	1044	-	-
Witham, opp The Victoria	1022	1412	-	Terling, o/s Post Office	1046	1436	-
Terling, opp Post Office	1027	1417	-	Witham, opp The Victoria	1051	1441	-
Terling, opp Doms Lane	-	1419	-	Faulkbourne, o/s The Village Hall	1056	1446	-
Terling, adj Hull Lane	-	1420	-	White Notley, o/s The Cross Keys	1101	1451	1722
Fairstead, opp Three Ashes Corner	1032	1425	-	Black Notley, opp Brain Valley Avenue	1106	1456	1727
Fuller Street, opp The Square and Compasses	1035	1428	-	Braintree Town Centre, Bus Park (Stand E)	1116	1506	1737

Proposed timetable (option 1):

Note: variations of up to an hour may be allowed in the final timetable

FULLER STREET - TERLING - WHITE NOTLEY - BRAINTREE 343		BRAINTREE - WHITE NOTLEY - TERLING - FULLER STREET 343	
Saturdays only		Saturdays only	
Fuller Street, o/s The Square and Compasses	1035	Braintree Town Centre, Bus Park (stand E)	1350
Fairstead, adj Three Ashes Corner	1038	Black Notley, adj Brain Valley Avenue	1400
Terling, adj Hull Lane	1043	White Notley, opp The Cross Keys	1405
Terling, adj Doms Lane	1044	Faulkbourne, opp The Village Hall	1407
Terling, o/s Post Office	1046	Witham, Town Centre, Newland Street (SW bound)	1412
Witham, opp The Victoria	1051	Witham, Railway Station	1414
Witham, Morrisons	1058	Witham, Morrisons	1417
Witham, Railway Station	1100	Witham, opp The Victoria	1412
Witham, Town Centre,	1103	Terling, opp Post Office	1417
Faulkbourne, o/s The Village Hall	1108	Terling, opp Doms Lane	1419
White Notley, o/s The Cross Keys	1110	Terling, adj Hull Lane	1420
Black Notley, opp Brain Valley Avenue	1115	Fairstead, opp Three Ashes Corner	1425
Braintree Town Centre, Bus Park (Stand E)	1125	Fuller Street, opp The Square and Compasses	1428

Proposed timetable (option 2):

See page 15 for details on Demand Responsive Transport (DRT).

Service 344 Black Notley – Chelmsford

ECC contracted journeys:	Fridays.
Proposal:	<p>Three options are being considered:</p> <p>Option 1 – Route changes to the scheduled bus service so it no longer serves Great Leighs and Little Waltham and the stops along Broomfield Road in Chelmsford (see proposed timetable). These settlements have alternative services available. In order to reduce the cost, variations of up to an hour in the timetable will be allowed while maintaining access to Broomfield Hospital and allowing three hours in Chelmsford City. Using a smaller 16 seat vehicle will be considered.</p> <p>Option 2 – Replace the timetabled service with a demand responsive service (DRT). The DRT would run between 9am and 3pm Monday to Saturday. Other DRT schemes have shown increased patronage because it increases transport opportunities and improved access to healthcare services and shopping.</p> <p>Option 3 – Withdraw the service.</p>
Reason for change:	When tendered if the service comes in above £5 per passenger journey it may be withdrawn. In order to obtain an affordable price and retain the service two options are being considered.

Current timetable:

BLACK NOTLEY - TERLING - CHELMSFORD	344
Fridays only	
Black Notley, Bedells Avenue	0935
White Notley, Cross Keys	0940
Faulkbourne, Village Hall	0945
Powers Hall End, Flora Road	0948
Terling, Post Office	0955
Flacks Green	0959
Gambles Green	1000
Fairstead, Three Ashes Corner	1005
Fuller Street, Square & Compasses	1008
Great Leighs, St. Annes Castle	1012
Little Waltham, Church Hill	1021
Broomfield Hospital	1027
Chelmsford Rail Station	1037
Chelmsford Retail Market	1038

CHELMSFORD - TERLING - BLACK NOTLEY	344
Fridays only	
Chelmsford Retail Market	1345
Chelmsford, Bus Station	1346
Broomfield Hospital	1356
Little Waltham, Church Hill	1402
Great Leighs, St. Annes Castle	1411
Fuller Street, Square & Compasses	1415
Fairstead, Three Ashes Corner	1418
Gambles Green	1423
Flacks Green	1424
Terling, Post Office	1428
Powers Hall End, Flora Road	1435
Faulkbourne, Village Hall	1438
White Notley, Cross Keys	1443
Black Notley, Bedells Avenue	1448

Proposed timetable (option 1):

Note: variations of up to an hour may be allowed in the final timetable

BLACK NOTLEY - TERLING - CHELMSFORD 344

Fridays only

Black Notley, Bedells Avenue	0935
White Notley, Cross Keys	0940
Faulkbourne, Village Hall	0945
Powers Hall End, Flora Road	0948
Terling, Post Office	0955
Flacks Green	0959
Gambles Green	1000
Fairstead, Three Ashes Corner	1005
Fuller Street, Square & Compasses	1008
Broomfield Hospital	1023
Chelmsford Rail Station	1033
Chelmsford Retail Market	1034

CHELMSFORD - TERLING - BLACK NOTLEY 344

Fridays only

Chelmsford Retail Market	1328
Chelmsford, Bus Station	1430
Broomfield Hospital	1340
Fuller Street, Square & Compasses	1355
Fairstead, Three Ashes Corner	1358
Gambles Green	1403
Flacks Green	1404
Terling, Post Office	1408
Powers Hall End, Flora Road	1415
Faulkbourne, Village Hall	1418
White Notley, Cross Keys	1423
Black Notley, Bedells Avenue	1428

Proposed timetable (option 2):

See page 15 for details on Demand Responsive Transport (DRT).

Service 345 Fuller Street – Braintree

ECC contracted journeys:	Wednesdays.
Proposal:	<p>There may be a major timetable change; or the service may be replaced with a demand responsive service (DRT); or the service may be withdrawn. In order to obtain an affordable price and retain the service two options are being considered:</p> <p>Option 1 – Retain access to Braintree but in order to reduce the cost, variations of up to an hour in the timetable will be allowed while maintaining two hours in Braintree. Using a smaller 16 seat vehicle will be considered, with the necessary changes to timetable to meet the capacity requirements (see proposed timetable).</p> <p>Option 2 – Replace the timetabled service with a demand responsive service. The demand responsive service would run between 9am and 3pm Monday to Saturday. Other DRT schemes have shown increased patronage because it increases transport opportunities and improved access to healthcare services and shopping.</p> <p>Option 3 – Withdraw the service.</p>
Reason for change:	When tendered if the service comes in above £5 per passenger journey it may be withdrawn. In order to obtain an affordable price and retain the service two options are being considered.

Current timetable:

FULLER STREET - FAIRSTEAD - TERLING - WHITE NOTLEY - BRAintree	BRAintree - WHITE NOTLEY - TERLING - FAIRSTEAD - FULLER STREET
Wednesdays only	Wednesdays only
Fuller Street, Square & Compasses 0920	Braintree, Bus Park 1225
Fairstead, Three Ashes Corner 0923	Black Notley, Bedells Avenue 1231
Gambles Green, Hull Lane 0930	White Notley, Cross Keys 1235
Flacks Green 0931	Faulkbourne, Village Hall 1239
Terling, Post Office 0936	Powers Hall End 1242
Powers Hall End, Flora Road 0943	Terling, Post Office 1249
Faulkbourne, Village Hall 0946	Flacks Green 1254
White Notley, Cross Keys 0950	Gambles Green, Hull Lane 1255
Black Notley, Bedells Avenue 0954	Fairstead, Three Ashes Corner 1302
Braintree, Coggeshall Road, opp. Sainsbury 1000	Fuller Street, Square & Compasses 1305

Proposed timetable (option 1):

As timetable above.

Note: variations of up to an hour may be allowed in the final timetable.

Proposed timetable (option 2):

See page 15 for details on Demand Responsive Transport (DRT).

Service 11/12/13 Sudbury – Halstead

ECC contracted journeys:	Monday to Saturdays.
Proposal:	To replace these services with Demand Responsive Transport (DRT).
Reason for change:	These services are currently exceeding our maximum funding level per passenger journey. Demand Responsive Transport will maintain access from villages to local towns Monday to Saturday.

Current timetable:

SUDBURY - BULMER - GESTINGTHORPE - LITTLE MAPLESTEAD - HALSTEAD - GOSFIELD LAKE	11
SUDBURY - BULMER - GESTINGTHORPE - GREAT AND LITTLE MAPLESTEAD - HALSTEAD	12
SUDBURY - BULMER - GESTINGTHORPE - PEBMARSH - LITTLE MAPLESTEAD - HALSTEAD	13

Mondays to Saturdays

Service :	11	13	12	11	13	12	11	13	12	11	11	13	11
Sudbury, Bus Station	0655	0755	0855	0955	1055	1155	1255	1355	1455	1555	1655	1755	1855
Ballingdon, Kings Head	0658	0758	0858	0958	1058	1158	1258	1358	1458	1558	1658	1758	1858
Bulmer Tye, Park Lane	0702	0802	0902	1002	1102	1202	1302	1402	1502	1602	1702	1802	1902
Bulmer, Cross Roads	0706	0806	0906	1006	1106	1206	1306	1406	1506	1606	1706	1806	1906
Gestingthorpe, Foundry Corner	0712	0812	0912	1012	1112	1212	1312	1412	1512	1612	1712	1812	1912
Wickham St Paul, The Victory	0718	0818	0918	1018	1118	1218	1318	1418	1518	1618	1718	1818	1918
Pebmarsh, Bus Shelter	-	0827	-	-	1127	-	-	1427	-	-	-	1827	-
Pebmarsh, War Memorial	-	0828	-	-	1128	-	-	1428	-	-	-	1828	-
Little Maplestead, Corner	0722	0834	0922	1022	1134	1222	1322	1434	1522	1622	1722	1834	1922
Great Maplestead, Church	-	-	0928	-	-	1228	-	-	1528	-	-	-	-
Little Maplestead, Pump	0725	0837	0934	1025	1137	1234	1325	1437	1534	1625	1725	1837	1925
Halstead, High Street	0730	0842	0939	1030	1142	1239	1330	1442	1539	1630	1730	1842	1930
Halstead, Butler Road Car Park	0732	0844	0941	-	1144	1241	-	1444	1541	-	-	-	-
Gosfield Lake, Mobile Home Park	-	-	-	1040	-	-	1340	-	-	1640	-	-	-

Mondays to Saturdays

Service :	13	12	13	11	12	13	11	12	13	11	13	11	11
Gosfield Lake, Mobile Home Park	-	-	-	1048	-	-	1348	-	-	1648	-	-	-
Halstead, Butler Road Car Park	0734	0847	0944	-	1147	1244	-	1447	1544	-	-	-	-
Halstead, High Street	0736	0849	0946	1058	1149	1246	1358	1449	1546	1658	1746	1858	1937
Little Maplestead, Pump	0741	0854	0951	1103	1154	1251	1403	1454	1551	1703	1751	1903	1942
Great Maplestead, Church	-	0900	-	-	1200	-	-	1500	-	-	-	-	-
Little Maplestead, Cock	0744	0906	0954	1106	1206	1254	1406	1506	1554	1706	1754	1906	1945
Pebmarsh, War Memorial	0750	-	1000	-	-	1300	-	-	1600	-	1800	-	-
Pebmarsh, Bus Shelter	0751	-	1001	-	-	1301	-	-	1601	-	1801	-	-
Wickham St Paul, The Victory	0800	0910	1010	1110	1210	1310	1410	1510	1610	1710	1810	1910	1949
Gestingthorpe, Foundry Corner	0806	0916	1016	1116	1216	1316	1416	1516	1616	1716	1816	1916	1955
Bulmer, Cross Roads	0812	0922	1022	1122	1222	1322	1422	1522	1622	1722	1822	1922	2001
Bulmer Tye, Park Lane	0816	0926	1026	1126	1226	1326	1426	1526	1626	1726	1826	1926	2004
Ballingdon, Kings Head	0820	0930	1030	1130	1230	1330	1430	1530	1630	1730	1830	1930	2008
Sudbury, Bus Station	0835	0935	1035	1135	1235	1335	1435	1535	1635	1735	1835	1935	2013

Service NM060 New Rickstones Academy

ECC contracted journeys:	Schoolday only service.
Proposal:	The service will be withdrawn.
Reason for change:	This service is currently exceeding our maximum funding level per passenger journey. Stephenson's service 38 provides a half hourly service between Silver End and Witham.

Current timetable:

SILVER END - NEW RICKSTONES ACADEMY **NM0060**

Schooldays only

Silver St, Silver End	0825
Silver End, Broadway	0828
Silver End, Co-op Shop	0830
New Rickstones Academy, Witham	0840

NEW RICKSTONES ACADEMY - SILVER END **NM0060**

Schooldays only

New Rickstones Academy, Witham	1520
Silver End, Co-op Shop	1530
Silver End, Broadway	1532
Silver St, Silver End	1535

Service SB 21 Fuller Street – Braintree

ECC contracted journeys:	Mondays.
Proposal:	The service will either remain unchanged or be replaced with a Demand Responsive Service (DRT).
Reason for change:	<p>Two options are being considered:</p> <p>Option 1 – Retain the current timetabled service.</p> <p>Option 2 – Replace the timetabled service with a demand responsive service. The demand responsive service would run between 9am and 3pm Monday to Saturday. Other DRT schemes have shown increased patronage because it increases transport opportunities and improved access to healthcare services and shopping.</p>

Current timetable:

FULLER STREET - TERLING - WHITE NOTLEY - BRAINTREE	SB21	BRAINTREE - TERLING - FULLER STREET	SB21
Mondays only		Mondays only	
Fuller Street Square & Compasses Public House	0930	Braintree, New St Michaels Hospital	1230
Fairstead Hall Road Post Box	0935	Braintree, Town Centre Tesco Store	1235
Terling, Post Office	0940	White Notley, The Green	1240
Gambles Green	0945	White Notley, Vicarage Avenue	1245
Terling, Owls Hill	0950	Faulkbourne Village Hall	1250
Faulkbourne Village Hall	1010	Terling, Owls Hill	1310
White Notley, Vicarage Avenue	1015	Gambles Green	1315
White Notley, The Green	1020	Terling, Post Office	1320
Braintree, Town Centre Tesco Store	1025	Fairstead Hall Road Post Box	1325
Braintree, New St Michaels Hospital	1030	Fuller Street Square & Compasses Public House	1330

Proposed timetable (option 1):

As timetable above.

Proposed timetable (option 2):

See page 15 for details on Demand Responsive Transport (DRT).

How does Demand Responsive Transport (DRT) work?

Instead of using fixed routes with fixed stops and timetables, DRT customers book journeys with the operator in advance and are picked up from an agreed point – often their own home. That is why DRT is sometimes called a taxi-bus – it's a cross between a taxi and a bus. The operator collates the journey requests into packages of work which are allocated to the available pool of vehicles, with the aim of maintaining a balance between customer service (i.e. journey length and start time) and vehicle efficiency (to minimise the number of vehicle movements required).

What are the advantages?

- To the customer
 - They can book a journey when they require it. They are not constrained to a perhaps limited timetable.
 - Often they offer a door to door service.
 - They are like a shared taxi service but at a lower price.
 - Bus pass holders can travel for free after 0900 Monday to Friday and all day at the weekends.
 - Smaller vehicles are used, more suitable for rural roads.
- To the transport provider and taxpayer
 - The service is only provided when needed so operating costs can be lower.
 - A service can be provided where a traditional bus just wouldn't be.

What are the disadvantages?

- To the customer
 - You need to book a journey in advance and some passengers may find this takes a while to get used to. Example: A taxi-bus operated DRT scheme in the Dengie Peninsula requires only an hours' notice; Community Transport schemes generally require at least a day's notice.
 - Fares may be higher than the equivalent bus journey, (although concessionary bus passes are valid on ECC contracted DRT services)
 - You may not see your regular 'bus buddies' on your journey. However, you can book journeys together.
 - Younger people and commuters sometimes view the service as more suited to older people, even though it is in practice a local bus service.
- To the transport provider/taxpayer
 - The costs of providing the service may not be lower overall than conventional bus services, but it can reach more people. Providing the necessary flexibility may increase costs as vehicles have to be available when a call comes in. If there is low take up, perhaps because people are initially unfamiliar with the change, a service can be dropped before it has had time to reach its potential.

Section 2. Questionnaire

For each service, please tell us if the proposal meets your needs, does not meet your need or you have no opinion by placing a tick (✓) in the table below:

Service number	Days of operation	The proposal meets my needs	The proposal does not meet my needs	I have no opinion about the proposal or I do not use the service
Service 9 Great Bardfield – Braintree	Saturdays			
Service 70 Colchester – Braintree	Monday to Saturday evenings			
Service 71C Chelmsford – Colchester Option 1	The whole Sunday and Public Holiday timetable			
Service 71C Chelmsford – Colchester Option 2	The whole Sunday and Public Holiday timetable			
Service 88 Colchester – Halstead Option 2	The whole Sunday and Public Holiday timetable			
Service 341 Fuller Street – Witham Option 1	The whole Thursday timetable			
Service 341 Fuller Street – Witham Option 2	The whole Thursday timetable			
Service 341 Fuller Street – Witham Option 3	The whole Thursday timetable			
Service 343 Felsted – Braintree Option 1	Saturdays			
Service 343 Felsted – Braintree Option 2	Saturdays			

Service number	Days of operation	The proposal meets my needs	The proposal does not meet my needs	I have no opinion about the proposal or I do not use the service
Service 343 Felsted – Braintree Option 3	Saturdays			
Service 344 Black Notley – Chelmsford Option 1	Fridays			
Service 344 Black Notley – Chelmsford Option 2	Fridays			
Service 344 Black Notley – Chelmsford Option 3	Fridays			
Service 345 Fuller Street – Braintree Option 1	Wednesdays			
Service 345 Fuller Street – Braintree Option 2	Wednesdays			
Service 345 Fuller Street – Braintree Option 3	Wednesdays			
Service 11/12/13 Sudbury – Halstead	Monday to Saturdays			
Service NM060 New Rickstones Academy	Schooldays only			
Service SB 21 Fuller Street – Braintree Option 1	Mondays			
Service SB 21 Fuller Street – Braintree Option 2	Mondays			

Please provide your comments here:

Please tell us which service (or option) your comments relate to.

Section 3. About you

In order to ensure the continued development of our Diversity and Equality practices, and ensure we meet legislative duties under the Equality Act 2010, everyone that we work with is asked to complete the information below. You are not obliged to answer all questions, but the more information you supply, the more effective our monitoring will be. If you choose not to answer questions, it will not affect your participation. The information you supply below is confidential and will be used solely for monitoring purposes.

Your gender:

- Male Female Prefer not to say

Where in Essex do you live?

- | | |
|--|---------------------------------------|
| <input type="checkbox"/> Basildon | <input type="checkbox"/> Braintree |
| <input type="checkbox"/> Brentwood | <input type="checkbox"/> Castle Point |
| <input type="checkbox"/> Chelmsford | <input type="checkbox"/> Colchester |
| <input type="checkbox"/> Epping Forest | <input type="checkbox"/> Harlow |
| <input type="checkbox"/> Maldon | <input type="checkbox"/> Rochford |
| <input type="checkbox"/> Tendring | <input type="checkbox"/> Uttlesford |

Please give us your postcode:

Please tell us which age bracket you fall into.

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> Age Under 18* | <input type="checkbox"/> Age 18 – 24 |
| <input type="checkbox"/> Age 25 – 34 | <input type="checkbox"/> Age 35 – 44 |
| <input type="checkbox"/> Age 45 – 54 | <input type="checkbox"/> Age 55 – 64 |
| <input type="checkbox"/> Age 65 – 74 | <input type="checkbox"/> Age 75 – 84 |
| <input type="checkbox"/> Age 85 – 94 | <input type="checkbox"/> Age 95+ |

**If you are under 16 you should ask your parent / carer for permission to take part in this consultation*

Under the Data Protection Act we have a legal duty to protect any information we collect from you. The information will only be used for the purposes described and will not be kept longer than is necessary to do so, up to a maximum of two years. We will not share your personal details with any other agency unless we have concerns that you or another individual may be at risk of harm or if it is required by law. We do not collect personal information for commercial purposes.

Do you consider yourself to have a disability, and if so please tell us what type of disability you have?

- Hearing impairment
- Physical impairment
- Visual impairment
- Learning disability
- Mental health need
- Other long term health condition that affects my transport needs (eg epilepsy)
- None of the above

Your employment status.

Please pick the option that applies to the majority of your time.

- Working full or part time
- Retired
- Studying full or part time
- Not working or studying
- Prefer not to say
- Other, please specify

Thank you for your help

Further Information

If you have any queries about this consultation, please contact **Passenger.Transport@essex.gov.uk**

Complaint, Comment or Compliment

Unfortunately it is not possible to respond to individual comments and questions.

If you would like to make a Complaint, Comment or Compliment regarding any services provided by Essex County Council, please contact 0345 743 0430.

This information is issued by

Essex County Council, Passenger Transport

You can contact us in the following ways

@ passenger.transport@essex.gov.uk

🌐 www.essex.gov.uk

☎ 0345 7430 430

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The information contained in this leaflet can be translated,
and/or made available in alternative formats, on request.

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