

Jaywick Community Forum



MEETING GOLF GREEN HALL
30th September 2009
2pm

ATTENDEES:

John Wolton, Gill Elkins, Sylvia Hobbs, Ian Burit, Brenda Oliver, Ray Hanson, Karl Randal, John Milligan, Margaret O'Dell. Carlo Guglielmi (Regeneration Portfolio holder), Chris Griffiths (Essex County Council for Clacton West), Hilary Entwistle, Kevin Watson / Roy Smith (Tendring District Council Councillors), Sonia Elks (Gazette) + approx 190 members of the public

APOLOGIES:

Dan Casey, Tracey Savoury/Sonia Fairweather, Mick Masterton, Suzy Shimell, Steve Lee-Foster

MINUTES OF LAST MEETING:

Agreed and signed. Proposed I B. Seconded RH

MATTERS ARISING:

None

UP DATE FROM CHAIR:

8th October is to be clear up day in Brooklands – funding is only for Brooklands - not the rest of Jaywick. SLF would like to arrange an initial meeting at Weeley offices to give a PowerPoint presentation, and a discussion on what is being proposed and what stage they are at present. Also would like to arrange regular discussion groups with the Forum. All members would be able to attend as some will be available and others not. We have suggested either before or after Forum monthly meetings. SLF will contact with arrangements as necessary.

Have had a request for funding from the Resource Centre for a Children's Panto – various other options given to them, including the Summer Fayre, for JW to pass on and to discuss at next meeting as DC not present. On Brooklands Road there is often water stagnating due to the drains along sea wall being blocked, JW questioned whether there would be a problem if grating was put over the outlets to stop them becoming blocked with debris – KR to look into the legalities and to speak to Mike Badger and MO to speak to Mr West.

UP DATES FROM COMMUNITY ORGANISATION:

I.B. – Everything going OK at present

S.H. – Other than the problems with parked cars outside everything is fine

S.S – Absent

M.M. – Absent

G.E. – JTRA had some complaints at a recent public meeting including the smell from the sewerage system on West Road – an “aroma meter” is to be placed there for a two weeks in October. CG was in attendance and had taken all the complaints forward for us.

R.H. – The new head of Tendring Community Transport is settling in well and doing a good job – Rotary is having a Firework display on 4/11/09 – if enough requests transport will be laid on.

BQ – Thanks for the work done at St Christopher’s so far.

J.W. – Gained a Bronze award for Anglia in Bloom – the garden judging for Jaywick has been done and presentation will take place on 10th October.

CORRESPONDENCE:

Letter from Coast magazine – they wish to photograph some house in the area and talk to residents. Thought to be a good idea if not derogatory about the area – Gill Elkins to contact and say Ok asking first if a positive article will be the result.

ANY OTHER BUSINESS:

- i. Newsletter – shown to everyone and approved for distribution
- ii. AGM – nomination papers will be sent out in the next week – please note those sent by email must be in hard copy when returned please.
- iii. Press & Publicity – any item that mentions the Forum, either poster or press information must be approved by JW or if not available GE before being used.

MEMBERS OF THE PUBLIC LET IN

iv. Green Elms

Penny Lansdowne from the P.C.T. was introduced – she was then handed the meeting.

PL said that she knows there are a lot of concerns and was here to give an update on what is happening. Chilvers McCrae have had the contract for a year now and had not performed as well as was wished – it was thought that they had underestimated the problems, using locums etc. The PCT will use every necessary action to ensure Jaywick has a good health care provision.

She then asked for questions (a mike was passed around those who asked a question). The following were the main points raised

- Permanent GP’s lacking
- Prescriptions requests either lost or take a long time (7 days plus)
- Prescription request - wrong drugs, wrong name, wrong address, incorrect dosages.
- Prescriptions incorrectly given by GP at appointments – wrong name, wrong address, incorrect dosages.
- Continuity of care – always seem to see a different GP
- GP’s have no support from admin staff
- Admin staff can be rude and it is inconsistent in what they tell to patients

- Rudeness of doctors – 1) had back to patient in surgery when talking to her and asking what is wrong. 2) On a call out a doctor accused the patient of wasting his time twice to one patient.
- Patient confidentiality is lacking
- Inability to understand the doctor's accent
- Denied an appointment.
- Misdiagnosis, than treatment was varied according to which doctor was seeing patient
- Shortage of supplies – no paper for the ECG machine available
- One doctor – jokingly – suggested snake eyes, which after all the different treatments the patient suffered was not appreciated.

At this point it was decided to close for questions from the floor.

JL – replied that she and the PCT are micromanaging the situation and will try to help the contract group sort their problems out – sooner rather than later. Changes have to be made and the PCT do care about the problems. If she had realised the problems she would have brought more members of the PCT along with her as well as someone from Chilvers McCrae. The question of the criteria of the contract was raised but is obviously a confidential matter.

PL was given a round of applause and praised for her “bravery” in facing everyone alone.

CG – have arranged, with Douglas Carswell and CG to see Paul Zollinger to try to sort the problem out and to discuss the residents concerns – this has been in the pipeline for a few weeks now.

Roy Smith – said he appreciated everyone's feeling and it is disgraceful and everyone deserves better health care. He and Kevin Watson will be writing to Alan Johnson as Minister for Health.

The meeting closed – with some people unhappy they were unable to state their case, but it was felt that the major problems had been raised and the PCT were aware now of the high emotions involved with the health care at Green Elms.

DATE OF NEXT MEETING:

**28th October 2009 - 2pm at the Resource Centre.
Public Meeting 2.30pm**